



Dear Parent / Carer

16th July 2026

30 Days of Listening: Feedback from Parents and Carers

Thank you to all parents and carers who took part in our *30 Days of Listening* campaign. We are incredibly grateful for the honest, thoughtful, and constructive feedback shared across all aspects of school life.

We were particularly pleased that many families highlighted:

- the high expectations we hold for behaviour and achievement,
- positive relationships between staff, pupils, and families,
- the support provided through ClassCharts,
- our strong pastoral care and inclusive ethos,
- and the wide range of learning opportunities available to pupils.

Alongside these strengths, you also identified areas where we can improve further. Your feedback is helping to shape the next steps in our school improvement journey, and we are committed to responding positively and proactively.

Below is a summary of the key themes raised and the actions we will be taking.

Consistency Across the School

You said...

- Experiences can vary between subjects and teachers.
- Homework, rewards, behaviour systems, and communication are not always applied consistently.

We will...

- Introduce clearer expectations for:
 - homework,
 - ClassCharts use,

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- behaviour points,
- and recognition systems.
- Work closely with middle leaders to ensure greater consistency across departments.
- Provide further staff training and quality assurance to ensure agreed systems are applied fairly and consistently.
- Improve the clarity and consistency of communication with parents and carers.

Communication

You said...

- Too many communication platforms are being used, making important information difficult to track or unclear at times.

We will...

- Ensure all homework and key information are consistently communicated through ClassCharts.
- Continue to use other platforms where appropriate for larger pieces of work, with reminders and signposting always provided through ClassCharts.
- Review and improve the information available on the school website to make it clearer and easier to access.

Academic Progress and Feedback

You said...

- Parents would like a clearer understanding of how their child is progressing.
- Families would value more regular feedback, access to assessment information, and guidance on supporting learning at home.

We will...

- Review how assessment information is shared with families in line with Curriculum for Wales.
- Inform parents when results have been published to the class so parents are able to discuss with their child.

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- Continue to develop the revision and curriculum resources available on the school website.

Homework and Learning Routines

You said...

- Homework experiences vary across subjects.
- Knowledge Drills are not always clear in purpose.
- Families would welcome greater support in helping pupils develop independent study habits and GCSE readiness.

We will...

- Review our whole-school homework approach to ensure greater consistency across all year groups.
- Continue refining Knowledge Drills so they are purposeful, manageable, and closely linked to classroom learning.
- Develop initiatives and recognition systems that promote strong independent learning habits, including the use of Challenge Organisers at Key Stage 3

High Expectations and Pupil Wellbeing

You said...

- Parents value the school's high expectations and ambition for pupils.
- Some concerns were raised around workload balance and pressure.
- Some pupils, particularly at Key Stage 3, would benefit from greater challenge.

We will...

- Continue promoting high standards while maintaining a balanced and healthy approach to success, celebrating both academic achievement and wider character development.
- Continue working with pupil voice groups to strengthen support for revision, exam preparation, and wellbeing.

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- Further develop teaching approaches that provide both challenge and support for all learners.

Moving Forward Together

This feedback has been invaluable in helping us reflect on what we do well and where we can improve further. We are committed to continuing to work in partnership with parents and carers to provide the very best experience for every pupil.

Thank you again for your support, honesty, and continued partnership with our school community.

Yours Faithfully

Mr Shaun Clarke

Headteacher

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